

## PROCESS

Netball SA has conducted a review of the Single Game Voucher process. With a view to utilising as much of the technology available to streamline process, a decision has been made to only allow Single Game vouchers to be purchased within the PlayHQ system. This also facilitates the ability for Single Game users to be added to team lists.

The process for Single Games Vouchers will be:

- Only required for new players, not players playing in any other Netball SA affiliated competitions (Country or Metropolitan).
- Netball SA Team will make available a shared Single Game voucher program in PlayHQ for players to register.
- Players are required to pay, the single game voucher fee within PlayHQ to register to play.
- All Single Game players are to register and pay online via PlayHQ
- Should a club choose to cover the cost for a Single Game player, any reimbursement will be facilitated by the club.
- Associations / Club affiliation with Netball SA require that all players playing in netball competitions are required to be paid registered members to be covered by insurance.
- Any player not registered in PlayHQ will not be covered for Personal Accident insurance.
- Single Game Voucher payments are non-refundable and cannot be used as part payment for full membership.
- Where a Single Game player does not take to the court in a game and has registered and paid for a Single Game Voucher this the responsibility with the Association / Club to determine if a refund is offered. Netball SA will not be administering any refunds. It is important individuals register correctly.
- The number of Single Game Vouchers able to be used per player is dependent on each Associations By-Laws and rules.