

# REFUND AND DEREGISTRATION POLICY



## 1. REFUND OF INDIVIDUAL MEMBERSHIP FEE

- 1.1 Once an individual member registration has been entered in the Database, that individual member will not be entitled to claim a refund of the Netball SA fee component of membership fees 30 days after the participant has registered, unless extenuating circumstances exist and an individual refund application is made to Netball SA.
- 1.2 De-registrations will not be completed (and as a result membership fees will not be refunded) once a player takes the court in a competition or where the player has made an insurance claim.
- 1.3 Netball SA reserves the right to make decisions in its absolute discretion regarding individual refund applications made in respect of the Netball SA Membership fees.
- 1.4 Refunds of the Netball Australia portion of the NetSetGO fee will be managed in accordance with the Woolworths NetSetGO Refund Policy.
- 1.5 Requests for refunds of the Netball SA Membership fee must be made by the individual member [here](#). Once the request has been assessed, the member will be contacted by Netball SA staff advising them of the outcome.

**Updated January 2023.**