

FEE ASSISTANCE PLAN



With the introduction of PlayHQ the Netball SA (NSA) and Netball Australia registration fees are required at the time of registration. We understand that there may be some families who are unable to pay this amount upfront, and we do not want this to be a barrier to anyone being able to play netball.

This document outlines the Fee Assistance Plan for clubs if they have any participants who have identified this as an issue for them.

As a club, you are able to voucher off any fees that you charge through the use of the PlayHQ Vouchers. The Netball SA Membership fee can be vouchered off similarly through the Fee Assistance Plan, by the following process:

- Clubs approach NSA with the full name and Date of Birth of any participants who require assistance.
- NSA will create a limited number of vouchers for the club to share with those participants eg. If club A has 4 players who require assistance, the voucher can only be used 4 times.
- The Fee Assistance Plan voucher will voucher off 2 thirds of the total Netball SA Membership fee (participants will be required to pay 1 third at time of registration).
- The remaining two thirds will be invoiced to the club. It is then up to the club to organise a payment plan between the club and the participant to recoup the funds.
- NSA will invoice the outstanding monies to the club. Clubs will need to ensure they have sufficient funds to cover this.

Updated January 2023.

FAQ'S

A PLAYER CANNOT AFFORD TO PAY THE FEES UPFRONT – WHAT HAPPENS?

Players must contact their relevant club to apply for the Fee Assistance Plan. NSA will then work with the club to understand the specific situation further and action the Fee Assistance Plan.

If deemed appropriate, the club will receive a voucher code for the participant to enter at time of registration. This voucher code has a limited number of uses and cannot be shared.

OUR CLUB HAS SEVERAL PLAYERS WHO REQUIRE THE FEE ASSISTANCE PLAN, WHAT INFORMATION DO I NEED TO BE GIVEN TO NSA?

Clubs need to provide for each individual player: Full Name & Date of Birth.

IS THE NETBALL AUSTRALIA FEE ABLE TO BE VOUCHERED OFF?

No, the Netball Australia registration fee is not able to be vouchered off.

MY CLUB WAS GIVEN A VOUCHER CODE BUT WE HAVE HAD MORE PLAYERS APPROACH US – CAN WE USE THE SAME VOUCHER CODE AGAIN?

Yes, however the voucher codes have limited uses depending on how many players originally required it at time . If your club has had more players approach you requiring the Fee Assistance Plan, you will need to contact your Development Coordinator at NSA to organise a additional uses of the original voucher code.

A PLAYER HAS APPROACHED MY CLUB AND THEY ARE UNABLE TO PAY THE THIRD OF THE FEE UPFRONT, WHAT DO I DO?

Contact your relevant Development Coordinator at NSA to discuss options.

WHAT HAPPENS IF A PLAYER DECIDES NOT TO/IS UNABLE TO PLAY AFTER THEY HAVE COMPLETED REGISTRATION?

The Netball SA Refund Policy applies.

If a player is entitled to a refund, they will only be refunded the total amount they have paid. If a club has paid the difference to NSA, they will be refunded that amount.

WHAT HAPPENS IF A PLAYER CHANGES CLUB BEFORE THE START OF SEASON BUT HAS APPLIED FOR THE FEE ASSISTANCE PLAN THROUGH A DIFFERENT CLUB?

The club must notify the relevant Development Coordinator. If NSA has raised the invoice to the club, then NSA will need to raise a credit to the initial club and raise an invoice to the new club.

Any payments made by the player to the initial club must be negotiated between clubs.