

REFUND AND DE-REGISTRATION POLICY



1. REFUND OF INDIVIDUAL MEMBERSHIP FEES

- 1.1 Once an individual member registration has been entered in the Database, that individual member will not be entitled to claim a refund of the Netball SA fee component of membership fees 30 days after the participant has registered, unless extenuating circumstances exist and an individual refund application is made to Netball SA.
- 1.2 De-registrations will not be completed (and as a result membership fees will not be refunded) once a player takes the court in a competition or where the player has made an insurance claim.
- 1.3 Netball SA reserves the right to make decisions in its absolute discretion in respect of individual refund applications made in respect of the Netball SA fee component of membership fees.
- 1.4 Refunds of the Netball Australia portion of the NetSetGO fee will be managed in accordance with the NetSetGO Participant Agreement.
- 1.5 Requests for refunds of the Netball SA fee/de-registrations must be made by the individual member [here](#). Once the request has been assessed, the member will be contacted by Netball SA staff advising them of the outcome. Successful requests will be asked via email to provide their bank details to facilitate the transaction.

Updated January 2022.